

## BADGER Treatment Centre Staff Feedback Form

Name: \_\_\_\_\_

All questions should be answered on a rating of 0 to 5, with 0 being the least experience or knowledge and 5 being the most.

Question Number	Question	Rating
1	Call Receive – how confident are you that you are fully experienced in taking a standard call?	
2	Call receive – how confident are you that you are fully experienced in taking an A & E referral call?	
3	Database searching – how confident are you in knowing how to search for patient details in adastra?	
4	INT – how well do you understand how the process for INT or unregistered patients works?	
5	Database modifications – how competent are you in changing the patient record if the details are incorrect?	
6	Dispatching – how experienced are you in dispatching calls?	
7	Booking Patient Arrivals – how experienced are you at locating the patient details and moving the patient record from another centre to the centre you are at?	
8	Adastra V3 – what experience or knowledge do you have of using the V3 screens?	
9	Finishing Visits – how capable are you of finishing a visit when the driver returns to the centre?	
10	Adastra Failure – what experience have you had of operating manually if adastra fails?	
11	Adastra failure – do you know how to find the IP address of a faulty computer?	
12	Treatment Centre Procedures – how well do you understand your role and responsibilities for opening/closing and managing your centre?	
12	Are there any areas that you require training in? List answers in the box below?	
	Other	